

Oregon Pest Control Association

Code of Ethics

The following Code of Ethics reflects the standards of professionalism, integrity, and accountability expected of all members of the Oregon Pest Control Association.

ARTICLE I

Each member of the Oregon Pest Control Association (herein referred to as “the Corporation”) shall operate his/her business in a professional manner; inform customers openly and honestly of the consequences to health and property of potential and existing pest infestations; and prescribe corrective and preventive measures that are in accordance with the current professional standards of the industry in a manner that conforms with all good business practices.

ARTICLE II

Each member shall endeavor to be informed of all laws, proposed legislation, and government regulations pertaining to a pest control business in the State of Oregon in order to perform his/her services and advise customers properly.

ARTICLE III

It is the duty of each member to protect the public against fraud, misrepresentation and unethical practices in his/her community which could be damaging to the public or bring discredit to the pest control industry.

ARTICLE IV

A member shall avoid exaggeration, misrepresentation, or concealment of any pertinent facts and he/she has an obligation to practice fairness, frankness and honesty in all advertising and all business transactions.

ARTICLE V

A member shall not deny equal professional services to any person for reasons of race, creed, sex or country of national origin.

ARTICLE VI

A member shall provide a level of competent service in keeping with current applicable sciences and standards of practice in those fields in which he/she customarily engages. This is not limited to, but includes the OPCA Good Practice Statements and the recommendations of the OPCA Professional Standards and Ethics Committee.

ARTICLE VII

A member shall respect the reputation of other pest control firms. He/she shall not publicly disparage the business of a competitor. If his/her opinion is sought and if the member deems it appropriate to

respond, such opinion shall be rendered with strict professional integrity and courtesy.

ARTICLE VIII

A member shall have the responsibility to report to the Corporation in a professional manner any conduct in the pest control industry which he/she feels is illegal, unprofessional or unethical.

ARTICLE IX

Each member shall contribute to and support the Corporation and shall uphold the Bylaws and Code of Ethics of the Corporation.

ARTICLE X

If a member is charged with activity contrary to the principles of intent of the Code of Ethics or the Articles of the Bylaws of the Corporation, he/she shall cooperate in placing all pertinent facts before the designated representatives of the Oregon Pest Control Association, Inc.

Adopted by the Oregon Pest Control Association